



March 20, 2020

Dear Valued Client,

Silver Spur is committed to the safety and well-being of our employees and helping our customers to do the same. We are closely following the steady stream of updates on Coronavirus (COVID-19) and the impact this pandemic is having on the economy and businesses. Our thoughts are first and foremost with all individuals impacted and the medical professionals dedicated to their care.

The U.S. Department of Homeland Security identified 16 Essential Critical Infrastructure classifications. “Healthcare/ Public Health” is one of those classifications, which includes “manufacturers [] logistics and warehouse operations, and distributors of medical equipment...”. Our products not only serve the healthcare and pharmaceutical industry but also the food industry which is also designated as “Essential Critical Infrastructure”

Further late yesterday the Governor of our State of California, made an announcement yesterday so we are taking additional measures to abide by these advisories and orders.

**As a designated ‘Essential Critical Infrastructure’ business we will continue to remain open to service our customers until further notice.**

The following is an excerpt from the CISA announcement yesterday which identifies and lists the designated types of companies.

*As the Nation Comes together to slow the spread of the COVID – 19, on March 16<sup>th</sup>, the President issued updated Coronavirus Guidance for America. This guidance states that:*

*“If you work in a critical infrastructure industry, as defined by the Department of Homeland Security, such as healthcare services and pharmaceutical and food supply, you have a special responsibility to maintain your normal work schedule.”*

In response to the overwhelming need to prevent the spread of COVID-19, we are taking precautionary measures to protect our team, so that we may continue to provide the same level of service and support you expect from us. Both our Warehouse and Inside Sales & Service teams will remain open and will be working to support your needs during this unprecedented time but will not meet with any visitors at this time.

We continue to closely monitor the situation and plan to comply with all workplace requests that are deemed necessary by Federal, State, and local governments. Please do not hesitate to contact us at (562) 921 6880. We are here to assist you.

Thank you,

Ravi Rao  
Chairman & CEO